



Standard 10

Implementation of the Child Safe Standards is regularly reviewed and improved.

How do we apply the Standard?

- Regularly review your Child Safety and Wellbeing Policy.
- Refer to the Standards.
- Encourage a culture of continuous improvement.
- Engage with staff, volunteers, children, young people and their families.
- Identify any systemic issues in response to incidents.
- Analyse complaints and incidents to see trends, blind spots, trends that show areas that need to be addressed or can be strengthened.
- Adapt your child safe practices, recognising that it's a dynamic environment where we are learning new things, responding to new issues.

It's time to review your Policies and Procedures..

- If you're operating with policies and procedures that are from more than 3 years ago, it's likely that they are not current and need to be reviewed.
- If you, your staff and families don't know where to access current policy and procedures
- If you're seeing the same issues over and over and haven't implemented any changes.

How do we document the Standard?

- Policy and procedures that show version control and review dates.
- Board meeting documents and meeting minutes showing recommendations for improvements to your child safe practices and how these have been implemented.
- Copies of communication to staff and volunteers making them aware of changes to child safe practices.
- Content of training that has been delivered to implement changes.
- Records of responses to complaints or incidents showing how you have assessed systemic issues, identified improvements and how they've been implemented.
- Document the feedback you've received in consulting with staff, volunteers, families, children and young people on improvements.

To see success in this standard you want to:

- Have leaders and staff that are open to change.
- Prioritise reflection on incidents.
- Have a culture that welcomes ongoing learning and improvement.

What does it look like in action?

- Include set review schedules in your policy and procedure documents.
- Learn from mistakes, incidents, near misses.
- Report back on the results of reviews, keeping your organisation's community informed and updated.
- Seek advice from peak bodies, other support organisations or learn from similar organisations in your field.
- Ensure information is available and accessible to staff, volunteers, children, young people and their families.

how can we help you?